

## DAILY GONG FINANCIAL SERVICES LIMITED

(erstwhile ISS Enterprise Limited) (CIN U67100MH2000PLC123707)

International Infotech Park, Tower No.3, 5<sup>th</sup> Floor, Sector 30-A, Vashi Railway Stn Complex,

Vashi, Navi Mumbai-400 703, Tel: (022) 61829500, [www.dgfsl.in](http://www.dgfsl.in),

Investor Grievance e-mail: [ig@iseindia.com](mailto:ig@iseindia.com) GST:27AAACI6011L1ZO

### Escalation Matrix: FOR DEPOSITORY RELATED GRIEVANCE REDRESSAL

Contact Person	Contact No.	Email ID	Working Hours Timing
<b>Customer Care:</b> Rishi Khandeshe Prajakta Pawar	022-61829529 022-61829527	customercare@iseindia.com	<b>Monday to Friday:</b> 9.30 AM to 6.30 PM  <b>1<sup>st</sup> and 3<sup>rd</sup> Saturday of the month:</b> 10 AM to 2 PM  <b>2<sup>nd</sup> and 4<sup>th</sup> Saturday Holiday</b>
<b>Head of Customer Care:</b> Mayuri Marathe	022-61829509	mayurim@iseindia.com	
<b>Compliance Officer:</b> Ranjeet Rajaram More	022-61829545	compliance@iseindia.com	
<b>Executive Director:</b> S. Swaminathan	022-61829500	swami@iseindia.com	

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI at <https://scores.sebi.gov.in/> or

Depository at <https://www.cdslindia.com/eservices/footer/grievances>

Please quote complaint Ref No. while raising your complaint at SEBI SCORES/Depository portal.