



**Daily Gong Financial Services Limited**  
(Formerly ISS Enterprise Ltd.)

**Regd Off.:** International Park, Tower No.3,  
5th Floor, Sector 30-A, Vashi Railway Stn. Complex,  
Vashi, Navi Mumbai- 400 703, Tel. : (022) 6182 9500,  
URL : [www.dgfsi.in](http://www.dgfsi.in)  
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CIN : U67100MH2000PLC123707  
GST : 27AAACI6011L1Z0

**Escalation Matrix: FOR DEPOSITORY RELATED GRIEVANCE REDRESSAL**

| Contact Person                                                    | Contact No.                  | Email ID                                                         | Working Hours<br>Timing                                                                                                                                                                                         |
|-------------------------------------------------------------------|------------------------------|------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b><u>Customer Care:</u></b><br>Prajakta Pawar<br>Rishi Khandeshe | 022-61829527<br>022-61829529 | <a href="mailto:customercare@dgfsi.in">customercare@dgfsi.in</a> | <b>Monday to Friday:</b><br>9.30 AM to 6.30 PM<br><br><b>1<sup>st</sup> and 3<sup>rd</sup> Saturday<br/>of the month:</b><br>10 AM to 2 PM<br><br><b>2<sup>nd</sup> and 4<sup>th</sup> Saturday<br/>Holiday</b> |
| <b><u>Head of Customer Care:</u></b><br>Mayuri Marathe            | 022-61829509                 | <a href="mailto:mayurim@dgfsi.in">mayurim@dgfsi.in</a>           |                                                                                                                                                                                                                 |
| <b><u>Compliance Officer:</u></b><br>Ranjeet Rajaram More         | 022-61829545                 | <a href="mailto:compliance@dgfsi.in">compliance@dgfsi.in</a>     |                                                                                                                                                                                                                 |
| <b><u>Executive Director:</u></b><br>K. Ram Kumar                 | 022-61829500                 | <a href="mailto:ramkumar@dgfsi.in">ramkumar@dgfsi.in</a>         |                                                                                                                                                                                                                 |

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI at <https://scores.sebi.gov.in/> or

Depository at <https://www.cdslindia.com/eservices/footer/grievances>

Please quote complaint Ref No. while raising your complaint at SEBI SCORES/Depository portal.